



**EDUCATION CABINET  
DEPARTMENT FOR WORKFORCE INVESTMENT**

**Ernie Fletcher**  
Governor

Office of Employment and Training  
275 East Main Street, 2 W-B  
Frankfort, Kentucky 40621  
Phone (502) 564-5331  
Fax (502) 564-7452  
[www.oet.ky.gov](http://www.oet.ky.gov)

**Laura E. Owens**  
Secretary

**Andrew J. Frauenhoffer**  
Executive Director

September 29, 2006

Dr. Helen Parker  
Regional Administrator  
Employment and Training Administration  
U.S. Department of Labor  
Room 6M12  
61 Forsyth Street S.W.  
Atlanta, Georgia 30303

Dear Dr. Parker:

Attached please find the Kentucky Office of Employment and Training (OET) program performance report for the PY 2005 Reemployment Services Allotment. The PY 2005 allotment allowed our agency to provide a full range of One-Stop Career Center integrated services to approximately 47 percent of eligible UI claimants.

The average duration of claims for all eligible claimants continued to fall, from 18.6 weeks (PY 2004) to 17.2 weeks (PY 2005). Our three-pronged approach of job search sessions, intensive follow-along services and increased job opportunities through a seamless team approach continues to help eligible UI claimants reenter the workforce in a timelier manner.

Thank you again for your assistance and cooperation. If you have questions or suggestions, please let us know.

Sincerely,

Andrew J. Frauenhoffer, Executive Director

**Cc: Gene Tichenor**

Expires 11-30-04

## **REEMPLOYMENT SERVICES PERFORMANCE REPORT**

**STATE: Kentucky**

**DATE: September 29, 2006**

### **STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)**

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

**From July 1, 2005 through June 30, 2006 the Kentucky Office of Employment and Training (OET) - continued intensive services to UI claimants, individualized to the extent that resources allowed.**

**Intensive services during PY 2005 included three major components:**

- **Job Search Sessions:** Mandatory workshops for profiled claimants are currently touching slightly over 47% of eligible WPRS claimants. These sessions provide information regarding networking, the “hidden labor market”, resumes, interviewing skills and other job search skills. During this job search activity, claimants have hands-on experience updating their own files and performing job searches. Whenever possible, claimants receive individualized services based upon individual needs and receive the motivational assistance key to reentering the workforce in a timelier manner.
- **Reemployment Management:** Intensive follow-along services include job matching and referral and increased communication with employers. UI recipients receiving customized services are matched with job orders and receive IVR telephone calls asking them to call specific local offices to receive information about the openings. The results of UI recipients’ responses to job referrals are monitored, and appropriate action taken, if they fail to respond or refuse a suitable job offer.
- **Referral, when indicated, to partner agencies:** PY 2005 saw an increase in participation of One-Stop partners, with Job Search Sessions conducted by personnel from OET, Workforce Investment Area, and/or Area Development District staff. Adult Education also participated to varying degrees in different

locales and information about, or referral to, other appropriate agencies also increased.

Since the inception of Kentucky's more focused approach to WPRS in PY 2001, average duration of profiled and selected claimants has dropped. The figures below represent data aligned with the 9049 and the 9048 reports as the reporting periods differ. Note some claimants are exempted from mandatory participation.

	<u>PY 2002</u>	<u>PY 2003</u>	<u>PY 2004</u>	<u>PY 2005</u>
Average duration (All WPRS claimants)	18.65 weeks	19.20 weeks	18.60 weeks	17.20 weeks
Number of Claimants Referred to Custom Services	16,070	20,424	21,415	21,009
Number of Claimants Receiving Custom Services	10,978	17,797	17,727	15,977

The Office of Employment & Training has developed a 2005 Strategic Plan addressing issues that impede workforce development goals. Several goals were established:

**Goal:** Develop and implement a plan to ensure the most effective use of staff and comply with state and federal mandates.

**Outcome:** Due to an increasing number of retirements OET is working to integrate services across program lines (WIA, UI and Wagner Peyser). Integration plans are being developed in each local workforce investment area and includes partnerships among one stop agencies. OET analyzed curriculum used for WRPS sessions and job search assistance material used by other partner agencies and have recommended to consolidate several curriculums into one for consistency purposes. This curriculum will be rolled out in 2006 across OET offices and One Stop Centers.

**Goal:** Develop and implement a plan to ensure the integrity and viability of the UI trust fund including reviewing the law and developing overpayment recovery and fraud detection strategies.

**Outcome:** The Office implemented a Benefit Audit, Reporting and Tracking system (BARTS) and the KY Field Audit Complete Tax System (KFACTS) program. BARTS provides a cross match of potential overpayments and the KFACTS program allows the auditors to work from their laptops for audit purposes. These systems assist the Commonwealth in ensuring the integrity and viability of the UI trust fund.

**Goal:** Collaborate with cabinet staff and legislators on methods of UI trust fund Reform.

**Outcome:** The Office formed a workgroup consisting of representatives from the budget office, OET/UI and the University of KY (who work with MERCER Model). The

**Office made a proposal to the Administration for revisions to the indexing of benefits and contributions to the Trust Fund balance.**

**Goal: Improve reemployment services to help claimants re-enter the workforce in a more timely manner and decrease average duration and drain on the UI trust fund including replacing the profiling system and scheduling a higher percentage of profiled claimants for WRPS sessions.**

**Outcome: The Commonwealth worked with the University of Kentucky to enhance the current profiling system allowing services to target most in need rather than replacing the entire system. The average duration of WPRS claimants decreased from 18.60 in 2004 to 17.20 in 2005.**

**ETA 9100**